

Rotorua Lakes Council is the operating name of Rotorua District Council
Civic Centre, 1061 Haupapa Street, Private Bag 3029, Rotorua Mail Centre, Rotorua 3046
P 07 348 4199 | F 07 346 3143 | E info@rotorualc.nz | W www.rotorualakescouncil.nz
GST registration number: 10-801-397

Your details

Sharene Lesley Temple
PO Box 90419
Victoria Street West
Auckland 1142

Your property

Valuation number:	06961 232 00 BG
Property Location:	UNIT 59/1420 Hamurana Road Hamurana Rotorua 3097
Capital value:	\$510,000
Land value:	\$220,000
Area (ha):	0.000000
Legal description:	PU 59 AU 159 259 DPS 92316 On Lot 2 DPS 91277

For your information only



This assessment is issued for your information only.
Please pay on the rates instalment invoice enclosed.

Your annual rates for the year 1 July 2026 to 30 June 2027

Description of rate *	Base	Value/Unit	Rate	Remission	Annual amount
General Rate Rural Residential	CAPITAL	\$510,000	0.0037369643	\$0.00	\$1,905.85
General Rates - Uniform Annual General Charge	UNIFORM	1	488.75	\$0.00	\$488.75
Lakes Enhancement Rate	TARGET	1	74.39876325	\$0.00	\$74.40
Marama Point Sewerage Scheme Rate	TARGET	1	268.18	\$0.00	\$268.18
Rural Waste Collection Serviced	SERVICES	1	238.9351581	\$0.00	\$238.94
Food Organics & Garden Organics Serviced	SERVICES	1	27.5195	\$0.00	\$27.52
Sewage Disposal Charge 1-4 pans	SERVICES	1	962.0791078	\$0.00	\$962.08
Assessment for Rotorua Lakes Council includes GST of \$517.27					\$3,965.72

* Description of rates: Comm – Commercial, Econ Dev – Economic Development, Urb/Rur – Urban and Rural

Your instalments and due dates

Your rates are due in four instalments across the rating year (01 July 2026 to 30 June 2027). The due dates and instalments for this year are:

Instalment 1: \$991.43 Due: 20 Aug 2026	Instalment 2: \$991.43 Due: 20 Nov 2026	Instalment 3: \$991.43 Due: 20 Feb 2027	Instalment 4: \$991.43 Due: 20 May 2027	Total rates 2026/2027 (including GST) \$3,965.72
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Prompt payment discount

To qualify for our 2% prompt payment discount you need to pay your annual rates in full (including any opening balance) by the due date for the first instalment, which is 20 Aug 2026. See your first instalment rates invoice for more details.

Penalties on rates

It is important to pay your rates and metered water on time to avoid penalties. A 10% penalty will be added to any part of a current instalment/invoice that remains unpaid after the due date. If you have any problems paying your rates, please contact us on 07 348 4199, or email info@rotorualc.nz

Arrears of rates

- A further penalty of 10% will be added on 03 July 2026 to rates from previous years that remain unpaid on 30 June 2026.
- A further penalty of 10% will be added on 11 January 2027 to rates assessed in any previous financial year, plus any previous further penalty, and which remain unpaid on 31 December 2026.

Unpaid water invoices

- A penalty of 10% will be added to any part of a current invoice that remains unpaid after its due date.

Inspection of rating information

You have the right to inspect the rating information database and rates records, and to object to any of the information referred to in section 29 or 39 of the Local Government (Rating) Act 2002 that is included in the rating information database and rates record of Council.

The rating information database and rates records are available for public inspection during ordinary office hours (8:00am to 5:00pm, Monday to Friday) at the Civic Centre, 1061 Haupapa Street, Rotorua.

Rates Remission Criteria (Summary Only)

Remission of rates instalment or metered water invoice penalty: Significant family disruption (e.g. death, illness, accident), or similar circumstances where Council considers it fair and equitable to remit penalty.

Remission of rates arrears penalty: Serious financial hardship or similar circumstances.

Remission of rates on land used for certain purposes: Land owned by Council or owned/occupied by charitable organisations and used principally for sports, recreation or community purposes may be eligible. Applicants should provide statement of objectives, constitution (or equivalent), accounts, information on programmes and membership/clients. No remission on targeted rates for water supply, sewerage disposal or refuse collection. Does not apply to organisations for private profit.

Remission of targeted rates for sewerage disposal from schools: Maximum sewerage charges payable by primary, intermediate and secondary schools calculated based on number of pans/urinals. Number of pans/urinals deemed to be the lesser of one water closet/urinal per 20 persons (staff + students) or part thereof on roll at 1 April in preceding financial year, and the actual number.

Remission of rates on Maori freehold land: Council may remit rates in whole or in part on unoccupied Maori freehold land without income, or land set aside for non-use (whenua rahui) because of natural features, or inaccessible and unoccupied land, or unoccupied portion of partly occupied block. Council will consider remission in part where land value exceeds value relevant for purpose, and where remission will enable land to be utilised.

Discount for early payment of rates: A discount will be provided to ratepayers who choose to pay their annual rates in full by the due date for the first instalment.

Remission policy on uncollectable rates: in certain circumstances it is in Council's best interest to remit rates that are either uneconomical to collect or all practicable collection methods have been exhausted.

Remission of targeted rates for capital cost of sewerage schemes on

payment of capital cost owing: To all ratepayers who did not originally take up the lump sum option within the timeframe allowed for any of Council's sewerage schemes to repay the capital cost balance owing.

Remission of rates for QEII National Trust Open Space Covenants: Council will consider remissions of rates on land with registered QEII Open Space Covenant.

Remission of rates in extraordinary circumstances: Covers extraordinary circumstances arising from changes to Council's Rating or Rates Remission policies that result in unintended consequences for a rating unit. The amount will be determined by council having regard to amount of additional rates caused by the circumstances.

Remission of metered water charges: Available where a leak has been detected and promptly repaired. Evidence of leak and repairs undertaken are required.

Remission of rates for Significant Natural Area (SNA): Council will provide a remission of \$5 per hectare on rateable land identified as part of an SNA in the Rotorua District Plan where the area in SNA on the property is at least 20 hectares.

Postponement

Postponement of rates: Only rating units used solely for residential purpose are eligible. Independent Council-appointed financial advice is required, at applicant's cost. Full insurance cover required. Application fee, annual fees and financial costs (interest on postponed rates) apply. Postponed rates must be repaid following death of the owner, sale, or date specified by Council.

Postponement of rates on Māori freehold land: Council's policy is not to postpone rates.

Contact the council on 07 348 4199 or email info@rotorualc.nz for more information on the criteria for each policy and the application process.

Kia ea ai tō nama | How to pay

Pay online with credit or debit card



Go to rotorualakescouncil.nz/payit (fees may apply)

Pay with online banking



Search for Rotorua Lakes Council – Property Rates Payments

Particulars: **50107859**

Code: **001189550**

Pay by direct debit or automatic payment



Pay each instalment by direct debit or make regular automatic payments. Call us on 07 348 4199 to get set up.

Or you can pay in person



Pay with cash, eftpos or credit card at the Civic Centre. You can find us at 1061 Haupapa Street, Rotorua, from 8am to 5pm weekdays (excluding public holidays).