



Total Trust Guarantee Certificate

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Total Trust Guarantee

Conditions

This guarantee certificate which has a unique identification number is issued by the Kitchen Studio franchisee named as the Vendor below. This certificate will be valid when all of the details set out in the certificate below are completed and the certificate is signed and dated by the Vendor.

This certificate should be read in conjunction with the Kitchen Studio Client Contract signed by the Client named below and dated as detailed below ("the Client Contract").

Guarantee

In respect of the Kitchen Products and Services supplied pursuant to the Client Contract, the Vendor named below guarantees:

- That the installation of the Kitchen Product and the provision of the Services will be completed in accordance with the Client Contract and best trade practice;
- That all hardware, hinges, runners and moving parts are warranted free of product failure for ten (10) years from the date of delivery of the Kitchen Product ("the Warranty Period");
- That all Kitchen Product of Kitchen Studio's own design and manufacture are warranted free of defective workmanship and/or materials for the Warranty Period;
- That all Kitchen Product not manufactured by Kitchen Studio or Kitchen Studio Distribution Limited including benchtops, kitchen appliances and accessories are sold with the same warranties (if any) as are given by the manufacturer provided those warranties are capable of being assigned to the Client.

Kitchen Studio's total obligations under the Total Trust Guarantee extend only to the repair, replacement or refund of defective or damaged Kitchen Product and under no circumstances whatsoever is it to be liable under the Total Trust Guarantee for any loss, damage or wastage or other consequential loss occasioned through any defect in the Kitchen Product or the provision of the Services.

Exclusions

The Total Trust Guarantee does not cover the following:

- Polishing and lacquering of doors
- Installation not carried out by an authorised Kitchen Studio tradesperson;
- Damage caused by misuse, water, moisture, heat, steam, shipping, accident or normal wear and tear;
- The cracking of benchtops as the result of but not limited to movement in the dwelling;
- Failure by the Client or any subsequent owner of the Delivery Site to follow the Care & Maintenance Guide provided by Kitchen Studio.

Claims

Any claim for repair or replacement must be made through the Vendor and this Guarantee Card must be produced. The Vendor reserves the right to decline any claim where this guarantee certificate is not produced.

Transferable Guarantee

In the event of change in ownership of the Delivery Site where the Kitchen Product is installed, the unexpired benefits of the Total Trust Guarantee will transfer to the new owner of the Delivery Site and the Kitchen Product provided the new owner produces this Total Trust Guarantee Certificate to the Vendor.

The Vendor reserves the right to decline any claim under this Total Trust Guarantee should there be any doubt about the veracity of the ownership of the Delivery Site or the Kitchen Product. The Client or any subsequent owner of the Delivery Site is responsible to ensure the transfer of the Total Trust Guarantee Certificate and the Care & Maintenance Guide to any new owner of the Delivery Site. Failure to do so may void the Total Trust Guarantee.

Consumer Guarantees Act 1993

The Total Trust Guarantee is in addition to the rights of the Client under the Consumer Guarantees Act 1993 and does not replace or negate those rights.

Date of Client Contract: 7/3/22

Delivery Date: 1/6/22

Client Name: T & C De Malmanche

Client Address: 175B Kerie Road

RD1 Taupiri

Kitchen Studio Store Location: Hamilton

Vendor: Lady Kitchener Ltd
(a Kitchen Studio franchisee)

Total Trust Guarantee No: **77963**

Signed: 
(by the vendor)

Date: 21/7/22



0800 177 177

kitchenstudio.co.nz