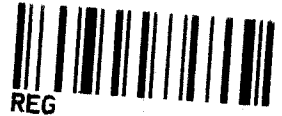


FILE

8 February 2000

Please Quote: P15200

Doc No: 139577



Clarence McDonald & Helene Pohuturangi Ririnui
PO Box 4656
MOUNT MAUNGANUI

Kia ora

RE: COMPLAINT - 4 WILLOW AVE, ROTORUA

Today I was called out to your property at Hannah's Bay due to a complaint regarding pollution of the stormwater drains alongside your property. The Contractor was not onsite at the property, however it is obvious the discharge of plaster washings has come from the work being done on your premises. (Please see the attached photographs).

I have left an offence notice onsite for the Contractor and included a photocopy for you. It is illegal to discharge contaminants into the environment, and to willingly do so, risks prosecution. A large number of people use the Hannah's Bay reserve and specifically go there to enjoy the waterways, and it is our job to ensure they are protected. As you do not appear to live onsite, I understand you may not have been aware of this event, however, I would request that you reiterate my concerns to your Contractor as soon as possible.

I have also enclosed a copy of the "I Only Drain Rain" brochure that explains the message we are trying to get across to the Community, and hope you will endeavour to protect our shared environment.

Thank you for your attention to this matter, and I look forward to hearing from you in the very near future.

Naku noa na

Rae Dozell
Pollution Control Officer

Sent by registered
Mail 9/2

RD

Drain checked
early Thursday morning
NOT CLEANED.

Witness rang 9/2, advised
owners had picked up
offence report. NO RESPONSE
AS YET 9am 10/2 RD



Phone (07) 348-4199

POLLUTION CONTROL OFFICER'S REPORT/OFFENCE NOTICE

(strike out one)

PER:

No. 391

.....

Date 8/2/2000

..... ACT:

File No. 15200

TO: Occupiers / Owners Phone:

SITE: 4 Willow Ave, Hannahs Bay

ADDRESS: Rotorua 06993/65400

REPORTER: (Name) Rae Dozell Phone: 3484199

Address: Rotorua District Council

METHOD OF COMMUNICATION NATURE OF COMMUNICATION
☐ Meeting ☒ Telephone ☐ Written ☒ Complaint ☐ Enquiry ☐ Information ☐ Request for service ☐ Notification ☐ Enforcement

REPORT. Evidence: Photos - Yes/No. Samples - Yes/No. Time on Site:

Authority to Act, Warrant sighted by: No-one onsite

Contravention of: Rae onsite 2.50pm 8/2/2000

due to a phoned complaint.

Plaster washings being discharged to
 S.W. drain that leads onto Lake

Contractors not onsite, but obvious

indications of white foam from plaster

washings. No sign of white discharge

along the rest of the drain.

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ACTION REQUIRED: by date: ASAP.

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FAILURE TO COMPLY CAN LEAD TO PROSECUTION

Rae Dozell
 Joseph J. Grefen
 Pollution Control Officer/ Warranted Enforcement Officer

FOLLOW UP DATE: by which time action required is to
 be complied with.

Reinspection will be done 9/2/2000

cc

encl.

☐ FILE ☐ ORIGINATOR ☐ COMMUNICANT ☐ OTHERS (Specify)